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ABSTRACT

5 This invention provides an enhancement to messaging
systems by providing a message notification feature which
allows a user to manage only new messages for which a
notification has not yet been cleared without having to
access or download the entire set of messages. This
10 management may be performed in single window that
operates in conjunction with an application associated
with the messaging system. The notification management
permits manipulation of the message notifications without
influencing the status of the messages themselves, while
15 providing access to the data contained in these messages.
This addresses the needs of those users who frequently
check their incoming communications queues and need to
determine very quickly which items need urgent attention
and which ones can be deferred. The present invention
20 further provides specific functionalities for handling a
particular message when it does need urgent attention.

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